IMPLEMENTATION OF POLICY ON COMMUNICATION OF EMERGENCY AND UNEXPECTED FINDINGS

DESCRIPTION
An audit of the effective implementation of an agreed policy on communication of emergency guidelines

Standard
There should be a clear policy in place that defines how emergency and unexpected findings are communicated to referring clinicians.

SOURCE OF STANDARD
ESR best practice guidance

IMPORTANCE
It is essential for patient management that clinicians have timely and accurate reports on relevant imaging

TARGET
All radiologists (and other clinicians involved in the reporting of imaging studies) have a clear knowledge of the key points of the agreed department policy

INDICATOR
% of radiologists understand the key points of the policy

DATA TO BE COLLECTED
Results of questionnaire designed to test the knowledge of radiologist on the agreed policy

SAMPLE
All reporting radiologists

METHOD
A questionnaire should be designed which covers all the key points in the policy with a clear underlying scoring system that will assess the knowledge of radiologist and give a clear answer of their understanding of all key points in the policy

SUGGESTED ACTIONS IF TARGET NOT MET
- Ensure that key points of the policy are included in an annual update training programme for all radiologists

REFERENCES